



LESSONS

You and your Ultimate Driving Instructor are responsible for agreeing all matters relating to the timing, location and duration of your individual lessons which shall be recorded on your appointment card. If either party needs to change or cancel lessons this should be done using a text message so in the future it is easier to resolve any disputes

You should be ready for your lessons at the specified time and location with your appointment card and payment if necessary. You should also wear a pair of thin soled shoes suitable for driving and bring spectacles or contact lenses if needed. It is essential that you and your instructor are fully alert for driving lessons. Alertness can be affected by lack of sleep, regular meals and fluid intake.

CANCELLATIONS

You should understand that losing your appointment card or not having credit on your phone or not having the money for your lesson are not valid excuses for late cancellations. You must also ensure that your instructor has up to date contact details if they need to cancel or change a lesson.

If you or your instructor need to amend or cancel a driving lesson the appropriate notice period must be adhered to as set out below. All cancellations must be made directly between you and your instructor or vice versa. If you do not cancel the lesson then your instructor may charge you a fee. The best way to change or cancel a lesson is via text message. Make sure you receive a reply to ensure the other person has received your message

1 Hour Lessons - 24 Hours

1.5 Hour Lessons - 36 Hours

2 Hour Lessons - 48 Hours

Intensive Lessons

If 5 or more hour lessons are booked in a 7 day period payment must be made in advance. Separate terms and conditions could apply for intensive courses. This will include you paying up front and losing your fee if any or all of the lessons are changed or cancelled

PAYMENT

You should bring the correct money to pay for your lesson(s) and pay your instructor at the beginning of your lesson. Any cheques should be made payable to the instructor you are taking the lesson(s) with. Any cheques that "bounce" or that are returned to us by the bank will incur a £10 administration fee. Ultimate Driving instructors will not accept payment in arrears. Discounts are given for payment in advance NOT in arrears.

Any prepaid lessons should be used within a year of initial payment. The price of any lessons that have not been paid in advance may vary at any time. However four weeks notice should apply if Ultimate Driving wishes to change its charges.

INSTRUCTORS

All Ultimate Driving instructors are self-employed on a franchise basis. The contract for tuition is between you and your instructor. If you have any concerns about your instructor then please take these up with your instructor in the first instance. In the case of wanting to change instructor please ring Ultimate Driving.

DRIVING TESTS

You are only ready for your test when your Ultimate Driving instructor says you are ready. Remember that at test standard you should be getting it right all of the time without your instructors help. Passing a theory test does not mean you that you should book a driving test. Your instructor is best placed to advise whether you are ready to book and will help you make the decision to book based on waiting list times, lesson availability and progress to date. The pupil will have to have a Mock Test with another Ultimate Driving Instructor before booking to give pupil and instructor the best indication if a test can be booked

Ultimate Driving reserves the right to withdraw its cars for test purposes if the pupil proves not to be at test standard and can do this up to 3 working days before the test date. However if the pupil is not reaching test standard on the lead up to their driving test the instructor will make you aware. The pupil cannot hold Ultimate Driving responsible if the DVSA cancel or change your Driving or Theory Test appointment nor if any mechanical failures occur eg light bulbs on the hour before or during your test but will make every effort to arrange a different car or to fix the problem.

DECLARATION

I have read and understand the above terms and conditions and agree to comply with them and enter into a contract for driving tuition with the instructor. By taking lessons from any other Ultimate Driving Instructor you are deemed to have agreed to these terms and conditions.

PUPILS NAME.....

INSTRUCTORS NAME.....

SIGNATURE.....

SIGNATURE.....

DATE.....

DATE.....